

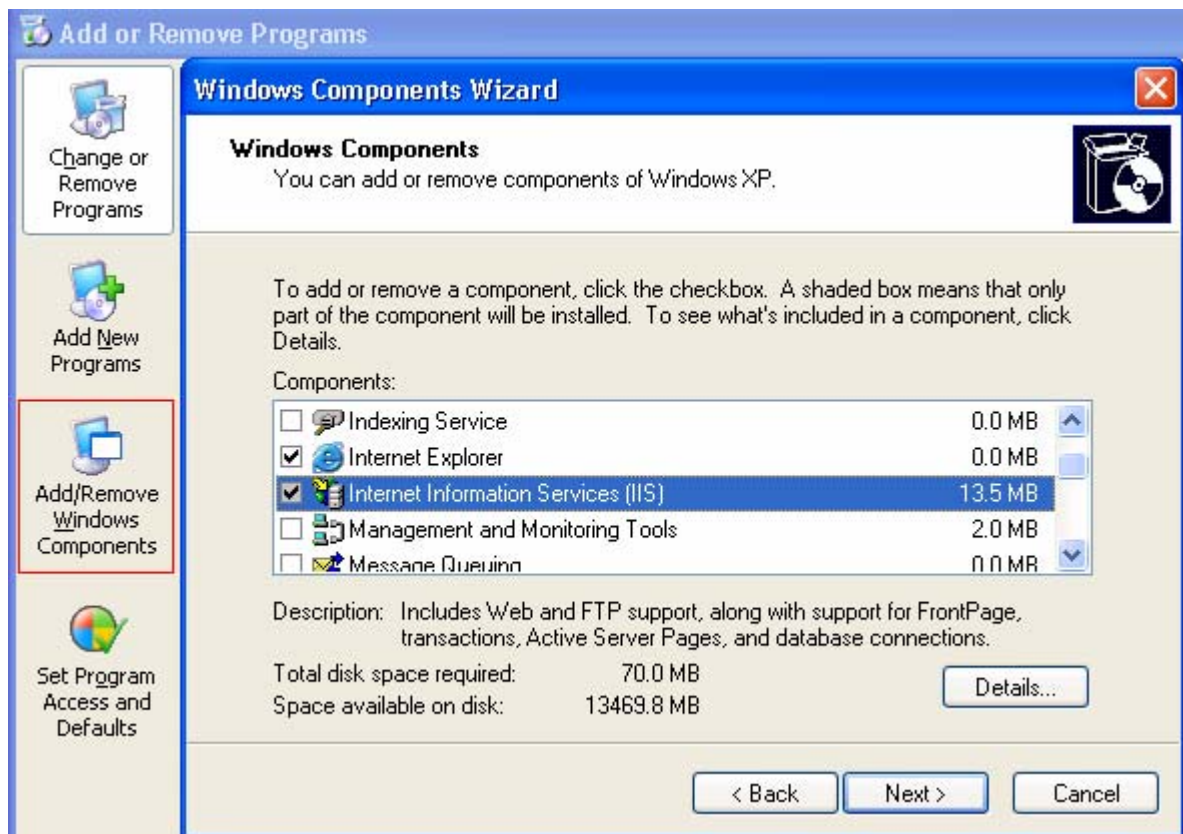
# Truwex for SMB installation on Windows XP

Truwex SMB can be run on Windows XP for evaluation and for individual use.

## I. Prepare a Windows XP OS to run Truwex SMB

You may need a Windows XP installation disk for these operations. We assume the operation system is already installed on a PC.

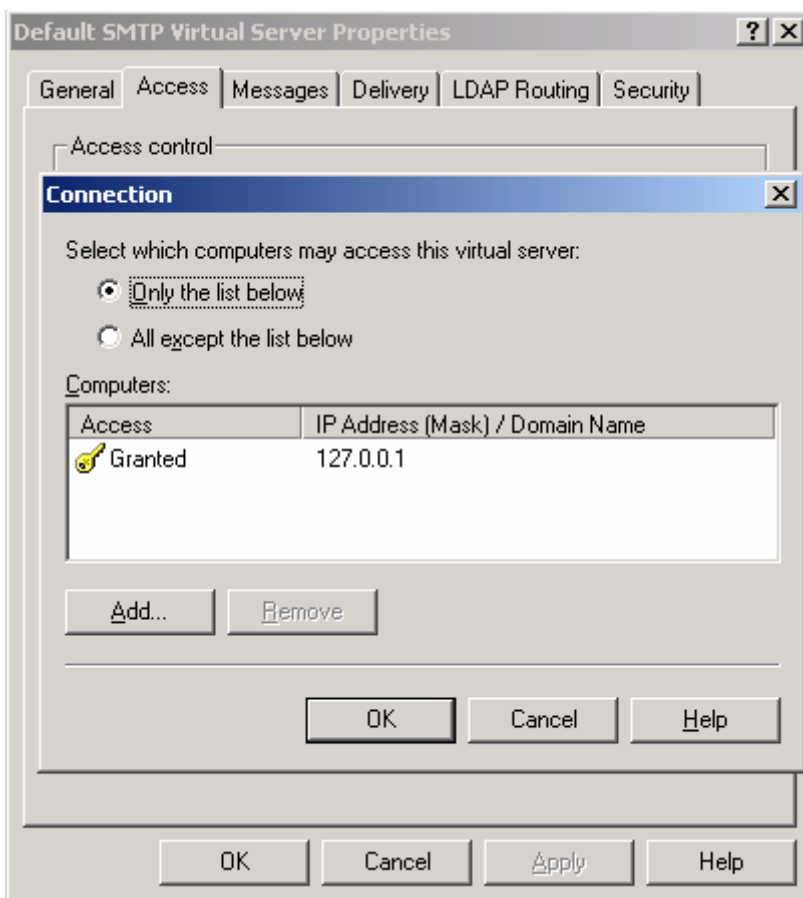
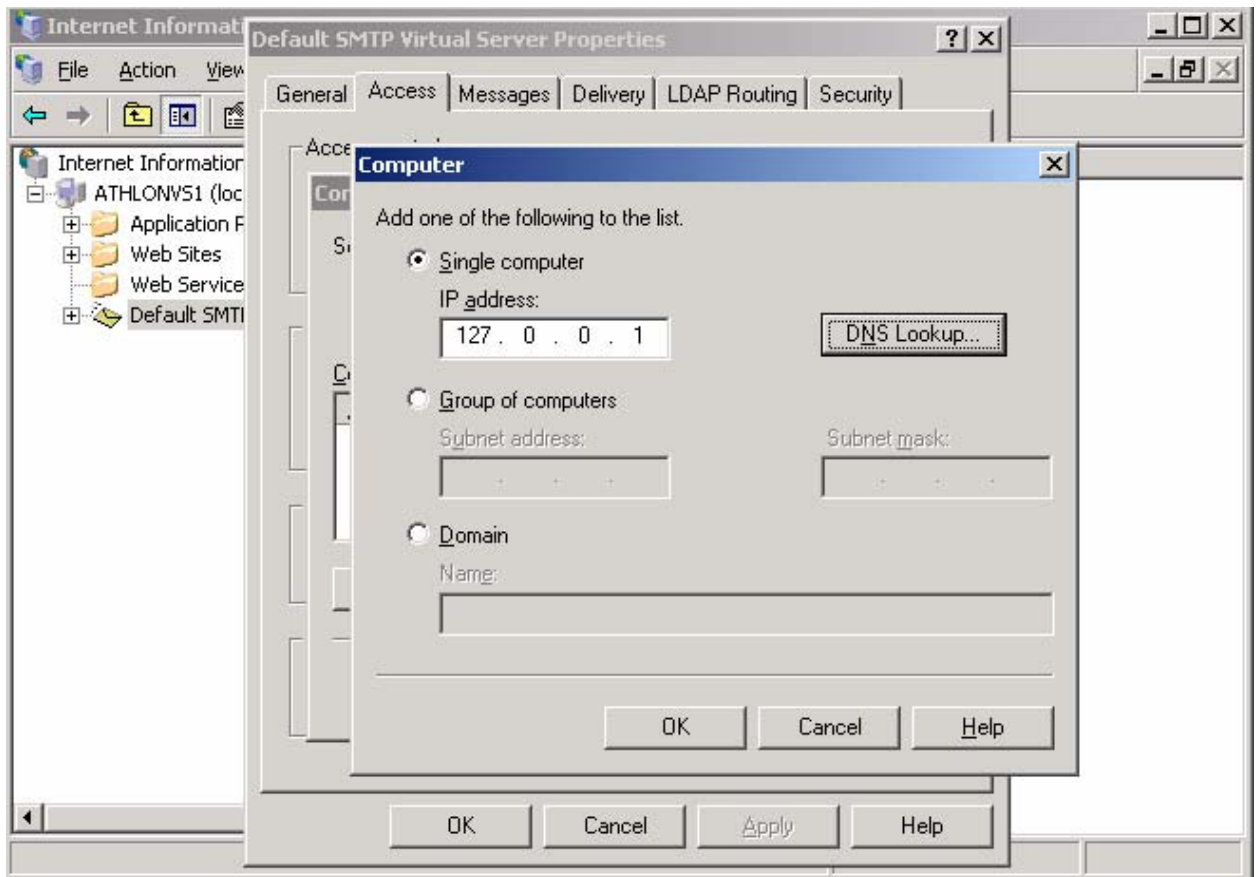
1. Visit <http://update.microsoft.com> and install all high priority patches, including Internet Explorer 7.



2. Install IIS, ASP.NET, SMTP server.

Go to Start > Control Panel > Add/Remove Programs, press Add/Remove windows components, Check Internet Information Services. Select Internet Information Services, press Details and verify that SMTP service checked.

4. If you want Truwex to send notifications by email, is configured to send emails from localhost. Go to Start > Administrative tools > Internet Information Services (IIS) Manager. Do right mouse click on Default SMTP Virtual Server, select properties. Go to Access tab, press Connection button, add 127.0.0.1 address (localhost) to the "Only the list below" option. Click on the Relay, and also add 127.0.0.1 address in the same way.

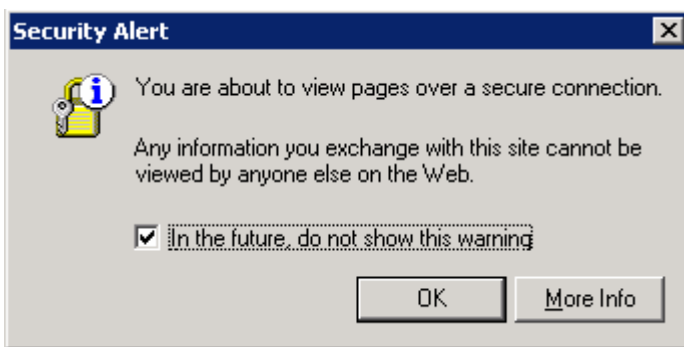


5. Install Language Pack for Internet Explorer. If Truwex loads a web page in Chinese or Arabic without a language pack, the parser hangs. To install a language pack, use IE to open any web page in Chinese on the server, [www.baidu.com](http://www.baidu.com) for example. If you see hieroglyphs, the language pack is already installed. If not, the IE will prompt to install a language pack from a Windows CD. Turn off Fishing filter, if you receive such a prompt.

6. Install Adobe Flash plug-in for Internet Explorer.

[http://www.adobe.com/shockwave/download/download.cgi?P1\\_Prod\\_Version=ShockwaveFlash&promoid=BIOW](http://www.adobe.com/shockwave/download/download.cgi?P1_Prod_Version=ShockwaveFlash&promoid=BIOW). When you install Flash from Adobe website, make sure you decline Yahoo or any other toolbar!

7. If you just installed your OS, browse internet a little bit. You will receive various prompts from Internet Explorer. For example, a warning that you send information to the Internet on form submission. Make sure such pop-ups do not appear again.

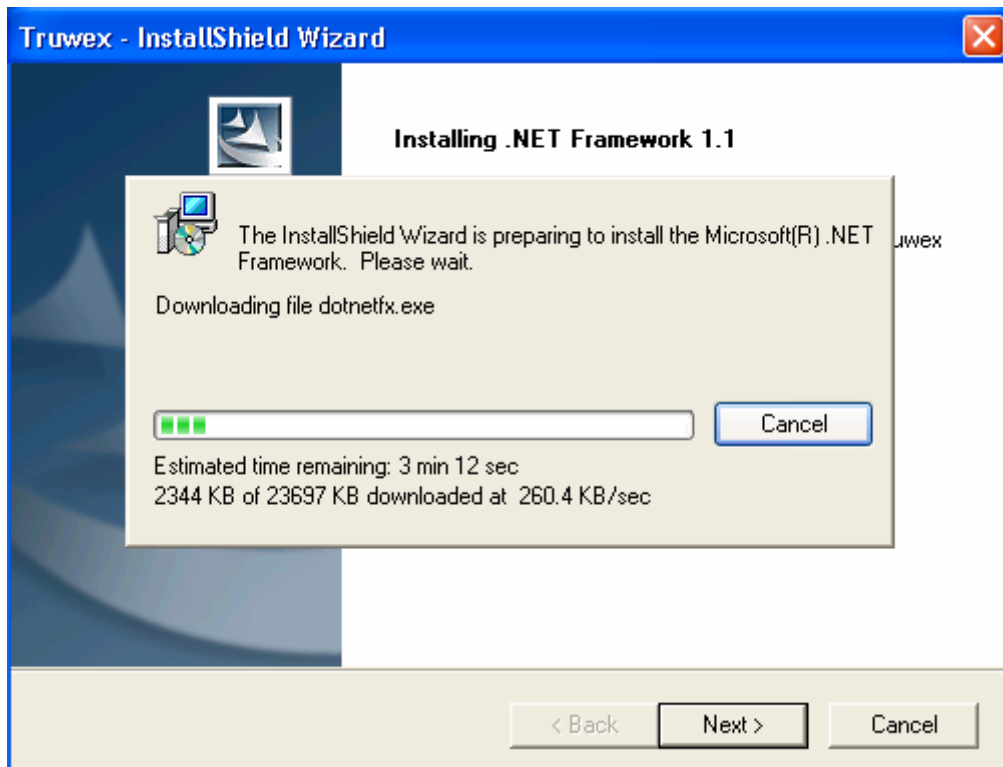


8. Do not install Google, Yahoo toolbars or similar add-in software for Internet Explorer. Turn off Fishing filter.

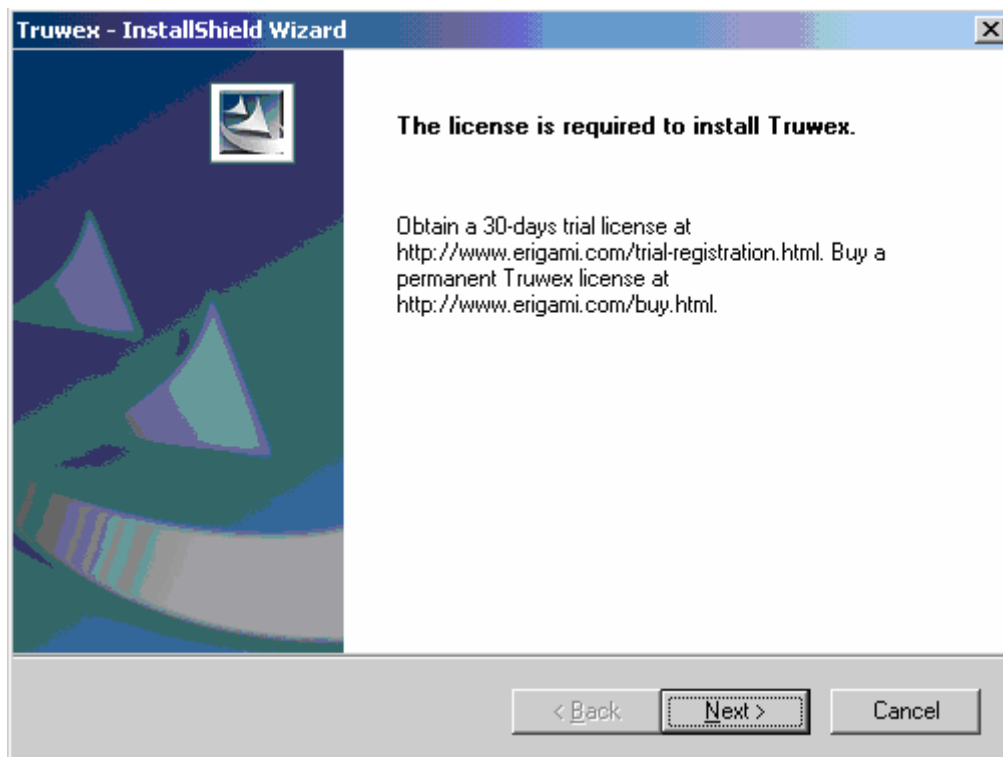
## II. Truwex installation

### 1. .NET Framework 1.1 check

Truwex installer requires .NET Framework to complete installation process. The installer checks its presence and if it is not installed, downloads it from the Microsoft website. Restart a PC, if required. After restarting a computer, run Truwex installer (TruwexSetup.exe) again.



## 2. Submit license

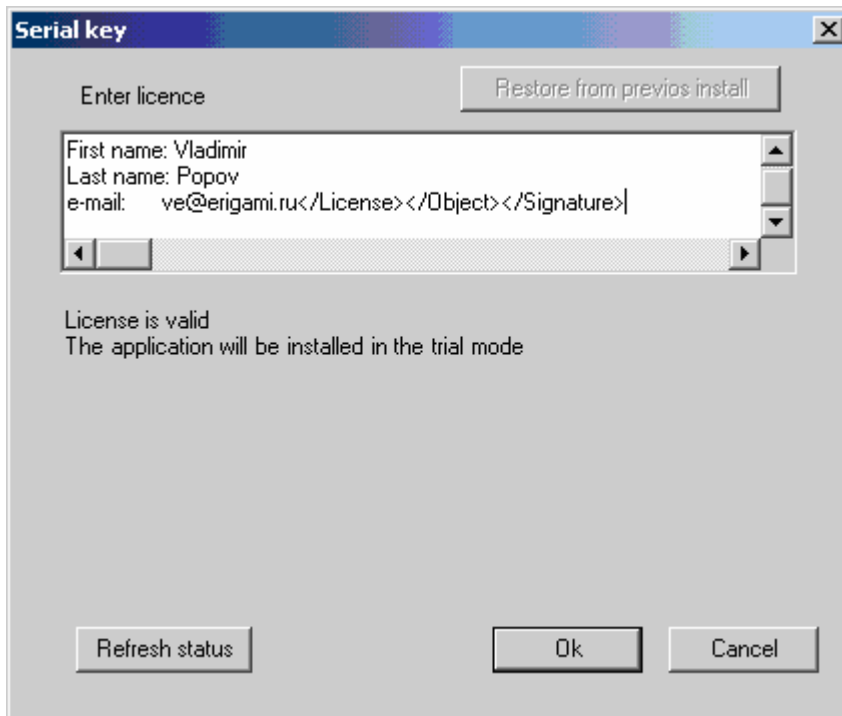


Truwex requires a license to install the software instance. The licenses can be obtained from web.

30 day trial: <http://www.erigami.com/trial-registration.html>

Permanent licences: <http://www.erigami.com/buy.html>

Provide the real email address. The license code will be emailed to it.



Copy and paste the license text to the window. If the license is valid, the installer informs you. Depending on the license type, Truwex runs different installation scenarios.

### 3. Installation prerequisites

Truwex for SMB works only with Microsoft SQL Server 2005 Express. This database requires Microsoft .NET Framework 2.0. (Truwex runs on .NET Framework 1.1, therefore two Framework versions required). Truwex checks these software presence on the computer. If it can not find Framework and SQL Express, the installer downloads them from the Microsoft website. You should agree with the Microsoft licenses. The installation is automatic.

### 4. Provide administrator details

This screen collects information about Truwex administrator. This is a first user of the software. It should not match the license data. Enter the actual email, it will be used to login Truwex software.

**Truwex - InstallShield Wizard**

**Customer Information**  
Please enter your information.

Please enter your name, company, and e-mail.

Administrator First Name:  Administrator Last Name:

Company Name:  Administrator E-mail:

Administrator password:  Re-enter password:

InstallShield

< Back   Next >   Cancel

## 5. User account

Truwex service runs under Windows user account. The installer can create it automatically. We recommend choosing this option. If you wish to open a new account manually, refer to Enterprise version installation guide.

## 6. Installation data summary

We highly recommend coping this information to the reliable place.

Sql server: \SQLEXPRESS – Truwex uses this SQL Server Instance name

Sql login: TruwexAdmin – login to Truwex DB

Sql password: pSwD399274597 – password to Truwex DB

Service account login: Truwex – Login to Windows account of Truwex service.

Service account password: pSwD1874631127 - Login to Windows account of Truwex service.

You may need Windows account information to edit IE preferences for Truwex.

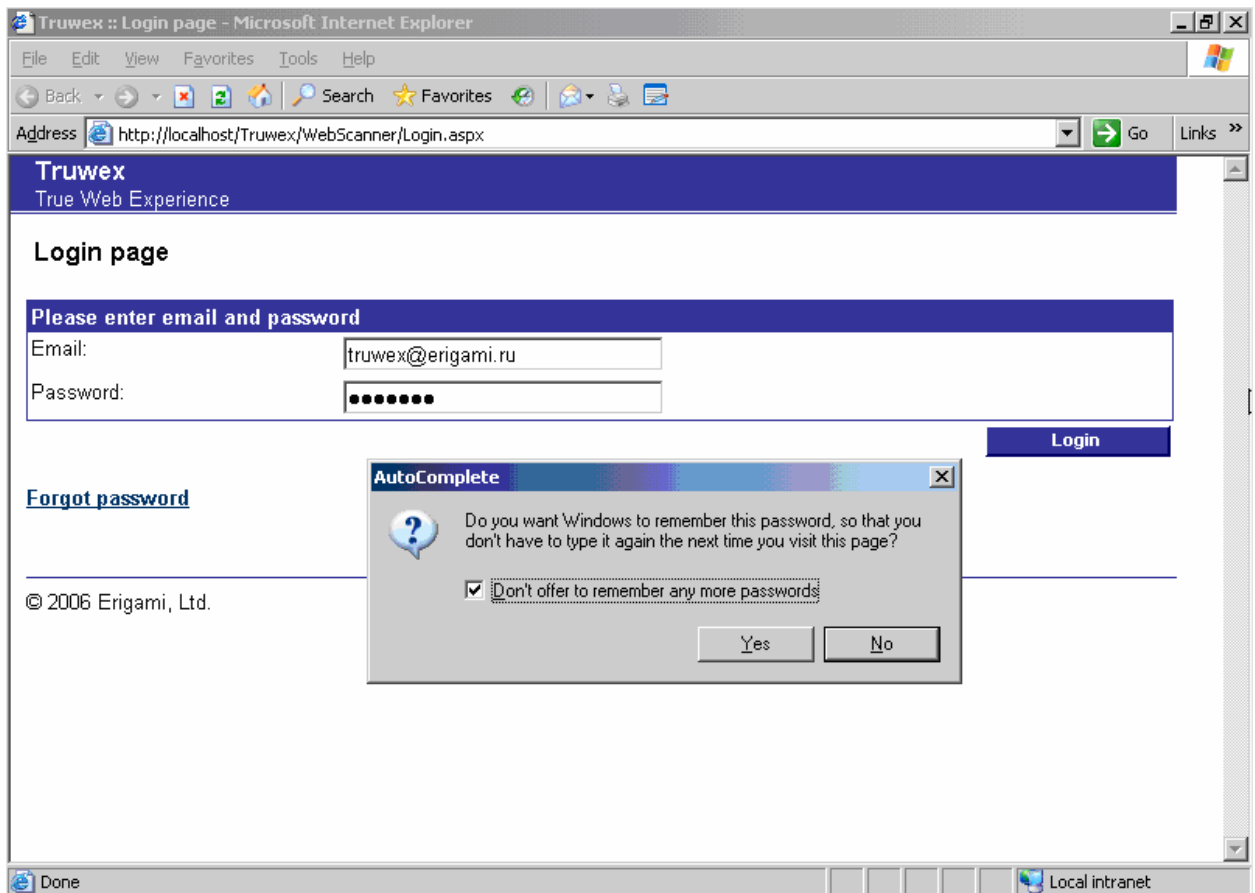
User e-mail: truwex@erigami.ru – Truwex administrator login

User password: your\_password - Truwex administrator password

After this screen, Truwex begins installation

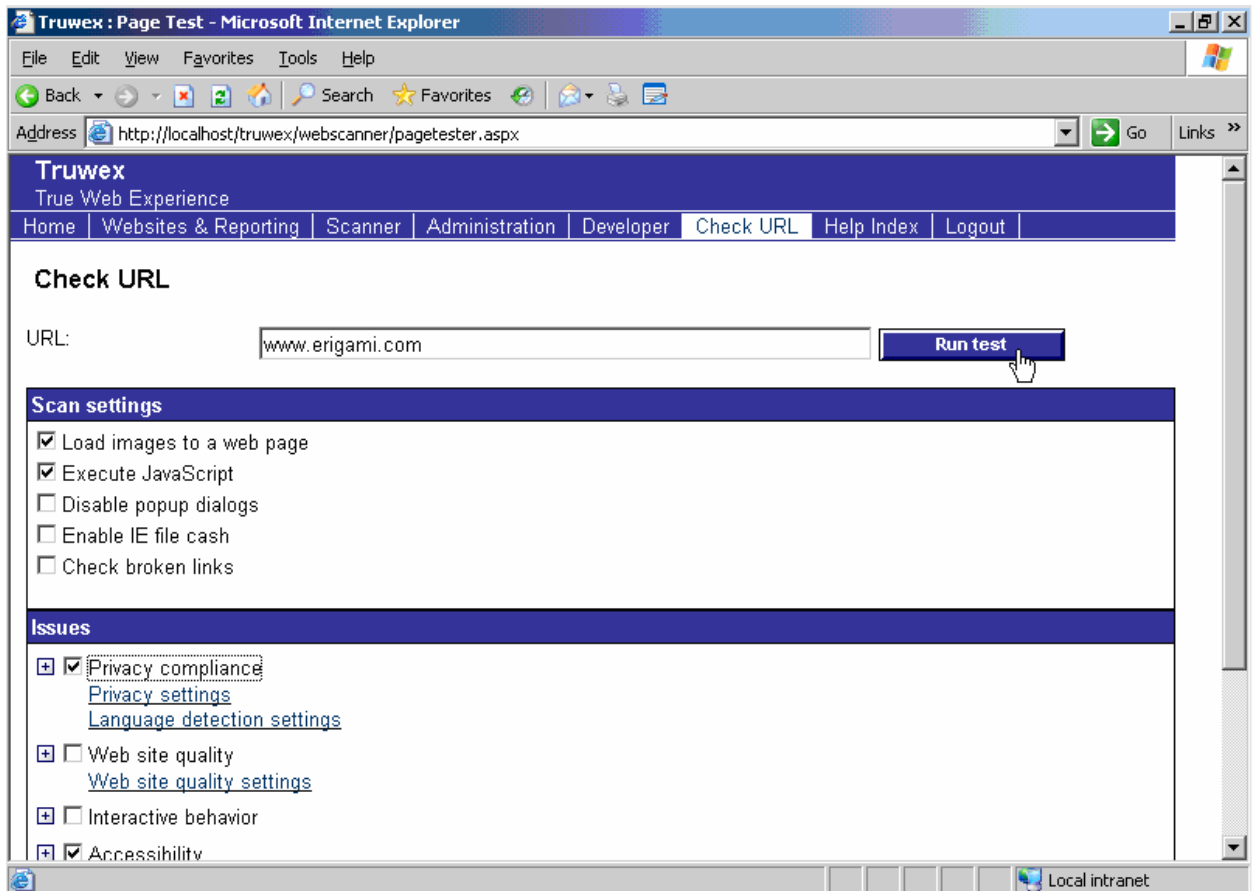
## 7. First login

Upon the installation completion, Truwex opens a browser window for the first login. Use the Truwex administrator email and password. If you get a password remember popup, make sure that it will not appear again.



## 8. Check your website

After successful login, go to Check URL menu. Enter your website name in the URL field, select some Issue Categories to check. Press Run test button Congratulations! You installed Truwex successfully!



### III. Known Installation Issues

1. After completed installation the prompt appeared "Service is not started". It might be a false alarm. Just try to check a web page. If it works, Truwex service started successfully. You may start or stop Truwex service from Control Panel > Administrative Tools > Services.

2. Truwex login page is not rendered correctly in a browser (not like on a screenshot above in this guide). It might happen if .NET Framework 2.0 was installed on the PC before Truwex installation. Go to Control Panel > Administrative Tools > Internet Information Services management, Open websites, Default website. Do right mouse click on Truwex website, select properties. Make sure that ASP.NET version is 1.1.xxx (not 2.0 or 3.0).